

inReach Support Center

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Important inReach Sync Client Update

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Garmin has informed Roadpost of an upgrade that was performed to their internal firewall that protects the inReach infrastructure. As a result of the update, you may experience one or more of the following errors when syncing your inReach device:

- "Connection Closed"
- "Server Time Out"
- "The underlying connection has closed"
- "Unable to contact server"

To resolve this issue, please follow the steps outlined in this article:

<https://support-inreach.roadpost.ca/kb/articles/277>

If you have been able to use the sync software successfully, please disregard this message.

We apologize for the inconvenience.

Roadpost Customer Care Team