

inReach Support Center

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Critical inReach Sync Software Update for Mac OS X Users - August 6, 2014

2014-08-06 - Administrator - [0 Comments](#) - in [Announcements](#)

Please download and install the latest version of the inReach sync app, which includes a very important bug fix.

Dear inReach Customer,

We just released a new version of the inReach sync application for Mac OS X users, which includes a critical fix for a bug contained in the previous version that caused the auto-update feature to malfunction. So in order for your sync app to continue to perform optimally with your inReach, please download and install the new version as soon as possible. We sincerely apologize for the inconvenience of having to perform a manual update, but doing so will ensure that your sync app will continue to auto update in the future.

There is no need to uninstall the previous version. [Click here](#) to download the new installer. Once downloaded, run that installer and it will step you through updating to the new version. When you run inReach Sync for the first time, after logging in, you can verify you have the correct version by selecting About in the menu. The version number should be 1.2.2.8094.

We are continuously looking to enhance the inReach experience and improve the performance of the device with updates. So it is always a good idea to visit your Explore account regularly to check for firmware upgrades as a part of your trip preparation routine. Once you have the new version of the sync app installed, you can update your inReach now by connecting it to your computer and [clicking here to login](#) to perform a full sync.

If you have any questions or problems regarding syncing, please [email](#) our Technical Support Team at inreachtch@roadpost.com or call us at 1-800-337-3155 (416-253-4962 outside of Canada).

Sincerely,

The inReach Canada Team