

# inReach Support Center

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## Syncing inReach SE+ / Explorer+ with Explore Portal

Administrator - 2019-01-18 - [0 Comments](#) - in [How-To](#)

Using inReach Sync

After adding or editing Contacts, QuickText, or Preset Messages on your Explore account you will need to sync your inReach to ensure the changes are accurately reflected on your device. When you sync your device with the Explore site, your Contacts, QuickText and Preset Messages, Facebook, Twitter, and MapShare details will be loaded on to your device.

### IMPORTANT:

- The inReach Sync app is also used to update the firmware on the suite of inReach devices. Use the instructions below to update the firmware on an inReach in need of a firmware update.
- The inReach Sync app can only be installed on a Windows or Mac computer.
- The inReach Sync app cannot be installed or used on an Android, iOS phone or tablet.

This article explains how to sync your inReach with the Explore Portal.

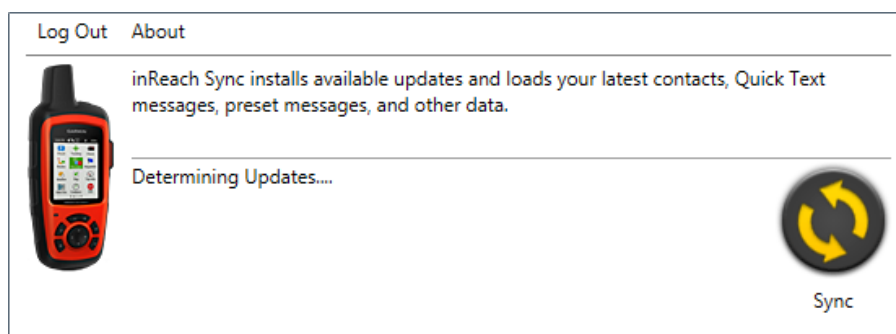
### inReach Sync for Windows

1. Using the provided mirco-USB cable, plug the inReach into the computer.
2. Launch the **inReach Sync** application. If prompted to login, enter the same email and password used to login to your account.

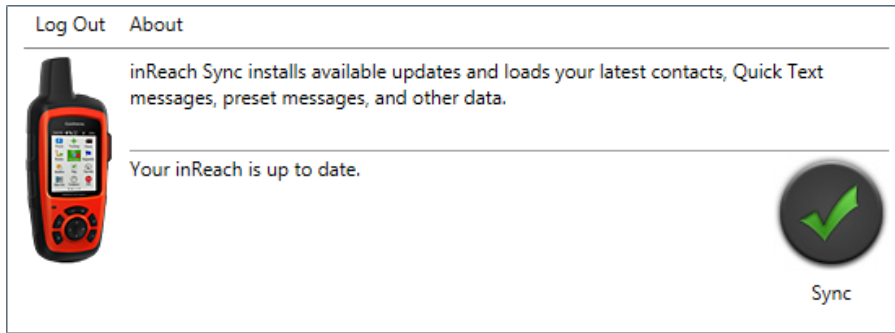


**NOTE:** The inReach Sync icon can be found on your desktop or in your Start Menu under Garmin. If you have not installed the inReach Sync app, you will need to do so from the **Plans & Devices** tab in the Explore portal or by follow the instructions in the Installing [inReach Sync for Windows](#) article.

3. The inReach Sync app will automatically detect your inReach and begin syncing your account info to the device.



4. When syncing has completed, "Your inReach is up to date" will be displayed. Close the inReach Sync app and you're ready to begin using your inReach.



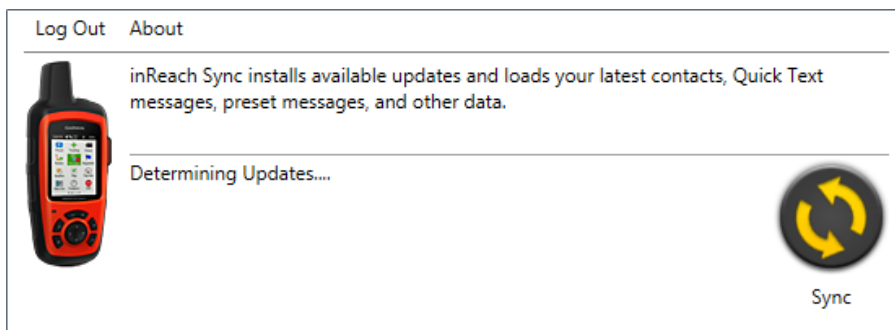
#### inReach Sync for Mac

1. Using the provided micro-USB cable, plug the inReach into the computer.
2. Launch the **inReach Sync** application. If prompted to login, enter the same email and password used to login to your account.

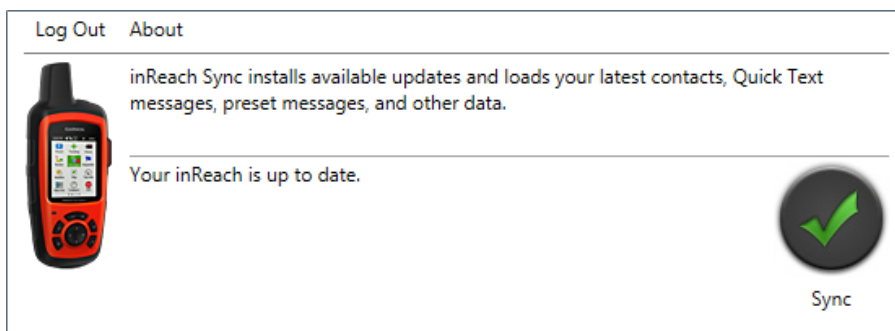


**NOTE:** The inReach Sync icon can be found on your dock or in your Application folder (Finder > GO > Applications). If you have not installed the inReach Sync app, you will need to do so from the **Plans & Devices** tab in the Explore portal or by follow the instructions in the Installing [inReach Sync for Mac](#) article.

3. The inReach Sync app will automatically detect your inReach and begin syncing your account info to the device.



4. When syncing has completed, "Your inReach is up to date" will be displayed. Close the inReach Sync app and you're ready to begin using your inReach.



## Related Pages

- [Adding Items to a Collection](#)
- [Using Active Collection on the Explore Portal](#)
- [Creating, Editing, and Deleting Collections](#)