

inReach Support Center

Portal > Knowledgebase > Explore Web Portal [explore.delorme.com] > Sync > Troubleshooting > Sync Error: "Failed to read server response."

Sync Error: "Failed to read server response."

Administrator - 2022-05-20 - 0 Comments - in Troubleshooting

If you receive the error message "Failed to read server response." while syncing you will need to whitelist the following URLs on port 443:

account-api.delorme.com:443

files.delorme.com:443

Once whilelisted your sync client will return to normal operation.

Sample error message:

