

# inReach Support Center

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## Sync Error: "Failed to read server response."

David Jones - 2018-03-20 - 0 Comments - in Troubleshooting

If you receive the error message "Failed to read server response." while syncing you will need to whitelist the following URLs on port 443:

account-api.delorme.com:443

files.delorme.com:443

Once whitelisted your sync client will return to normal operation.

Sample error message:

