

inReach Support Center

Portal > Knowledgebase > Service/Account Management > Suspending Service using the Explore Portal

Suspending Service using the Explore Portal

Administrator - 2019-11-13 - 0 Comments - in Service/Account Management

If you are finished using your device for the season and would like to suspend your service for \$3.95 per month, follow the steps below:

1. Login to inreach.garmin.com
 2. Select the **Plans & Devices** tab
 3. Select **Edit** under the heading **Subscription** next to the image of your inReach device.
 4. Select **Suspend** and a confirmation prompt will be displayed.
- A. Review the service suspension statement and select **Suspend**.

Suspend Service

Temporarily suspend your service for a reduced monthly fee of **\$3.95/month**. When you suspend your service all functions on your inReach (including SOS) will no longer work. You can still access your account information, history and data online via the Explore portal. You can reactivate (unsuspend) at any time with no additional cost other than the monthly cost of the plan you choose.

You will be charged 3.95 per month while your device is suspended.

inReach functions, including messaging, tracking, and SOS, will not work while your account is suspended. Always test your device before you go.

[I want to deactivate service.](#)

Cancel

Suspend

- B. Confirm your service suspension request and select **Continue** to complete the process.

Suspend Service

Confirm Service Suspension

- I understand that by suspending service, I am turning off all functions of the inReach, including text messaging, tracking, and SOS.

IMPORTANT: The SOS feature of your inReach WILL NOT function while suspended.

Cancel

Continue

5. Once your suspension request has been submitted, verify your service plan displays **Suspension Plan**.