

inReach Support Center

Portal > Knowledgebase > Getting Started > Sending a Message to an inReach Device User

Sending a Message to an inReach Device User

Administrator - 2017-07-05 - 0 Comments - in Getting Started

The Garmin inReach system has been designed with the intent of the inReach device user having to initiate the first message to an email recipient or SMS destination number. This is why the inReach device does not have a dedicated email address or SMS number.

There are four ways to send a message to an inReach device user. Select the links below for instructions using each method.

[Replying to an inReach SMS Message](#)

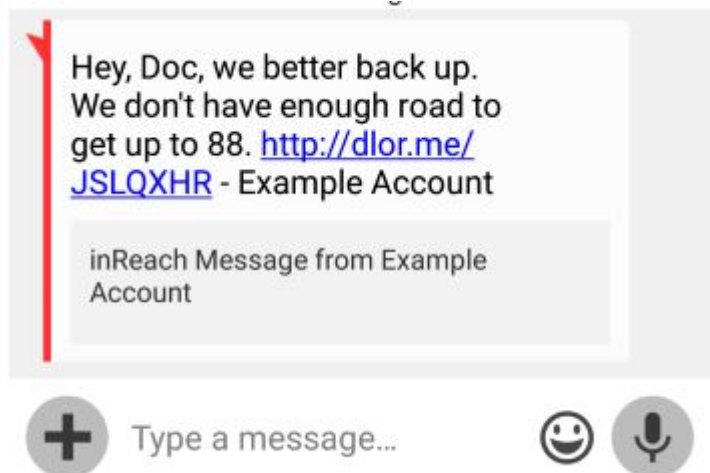
[Replying to an inReach E-mail Message](#)

[Sending a Message using inReach MapShare](#)

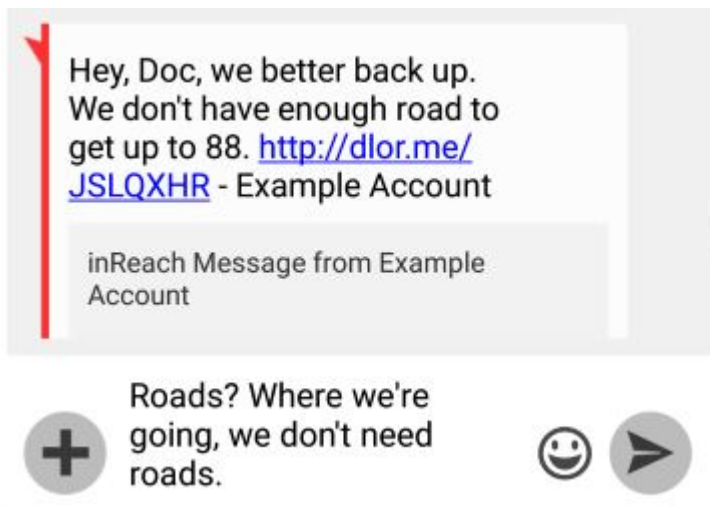
[Using inReach to inReach Messaging](#)

Replying to an inReach SMS Message

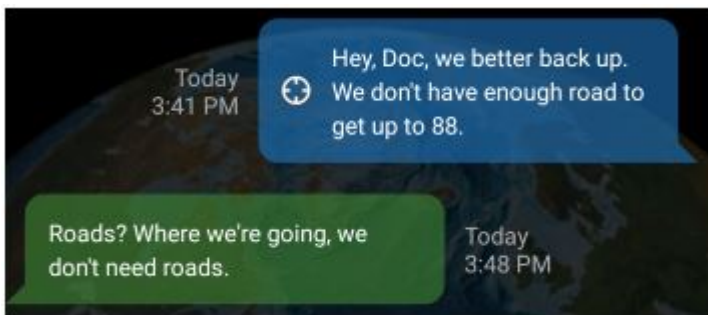
1. View the received SMS Message.



2. Type in the text for your reply and send the message.



3. The next time the inReach device connects to the Iridium satellite network the device will receive the reply (by default, the inReach will check for new messages every 10 minutes).

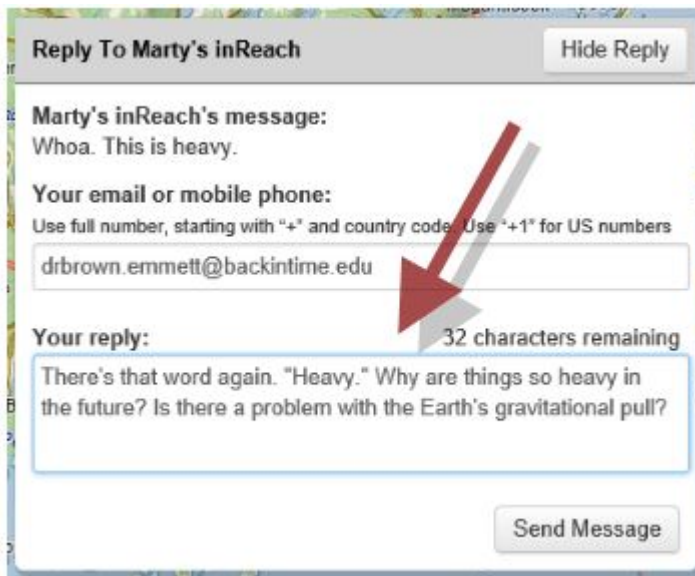


Replying to an inReach E-mail Message

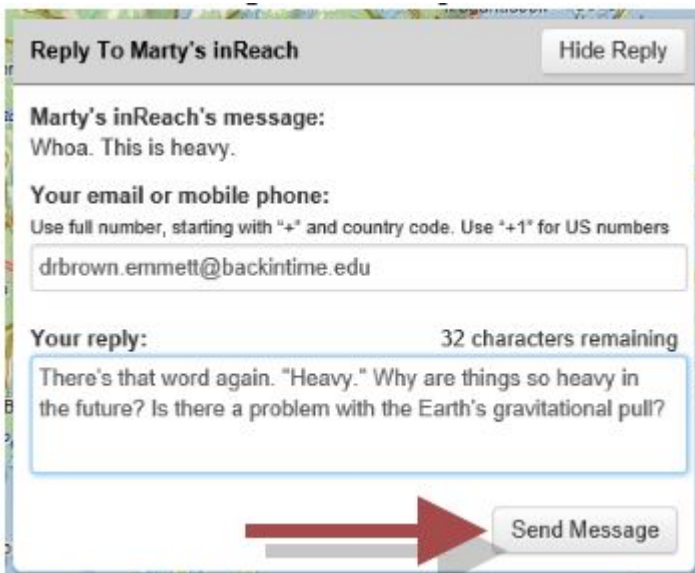
1. Select the link in the e-mail message received from the inReach device user to view the inReach location and full text of the e-mail message.



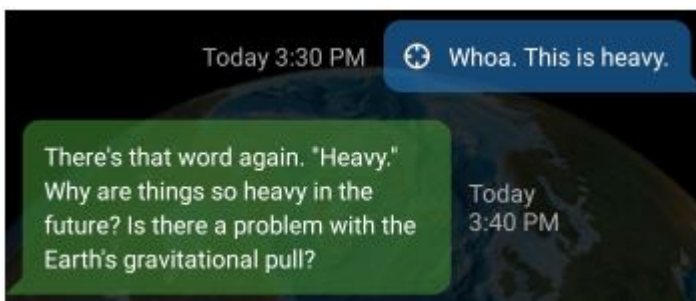
2. Type a reply to the inReach message in the **Your reply:** box.



3. When finished, select **Send Message**. The message will now be sent to the inReach.



4. The next time the inReach device connects to the Iridium satellite network the device will receive the reply (by default, the inReach will check for new messages every 10 minutes).

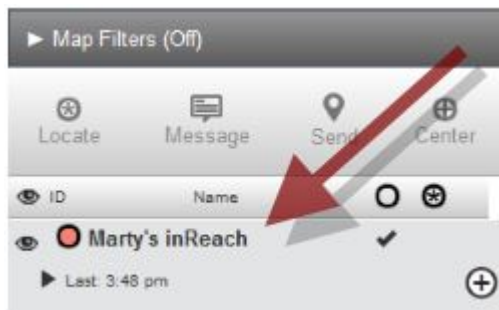


Sending a Message using inReach MapShare

IMPORTANT: To send a message to an inReach using a MapShare page, the owner of the inReach account

must have enabled the MapShare feature and set the options to allow visitors to send messages. Instructions for enabling and configuring MapShare can be found [here](#).

1. Navigate to the MapShare page for the inReach device.
2. Select the inReach device to send a message to.



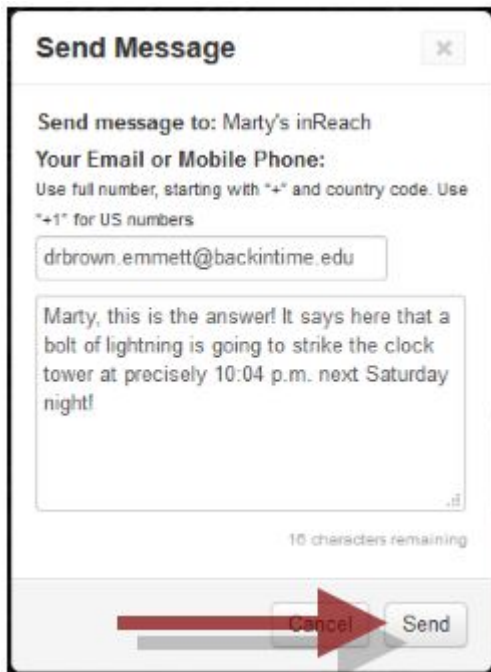
3. Select **Message** from the menu bar.



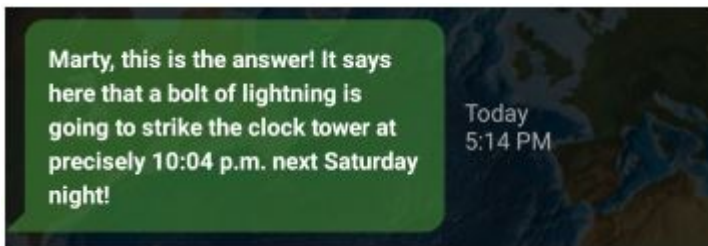
4. In the **Send Message** window, enter your e-mail address or phone number and message.

A screenshot of a 'Send Message' dialog box. The title bar at the top says 'Send Message' with a close button (X) on the right. Below the title bar, the text reads 'Send message to: Marty's inReach'. Underneath, it says 'Your Email or Mobile Phone:' followed by instructions: 'Use full number, starting with "+" and country code. Use "+1" for US numbers'. There is a text input field for the phone number. Below the input field is a larger text area for the message. At the bottom of the dialog box, there are two buttons: 'Cancel' and 'Send'. A red arrow points from the 'Send' button to the text input field.

5. When finished, press Send. The message will now be sent to the inReach.



6. The next time the inReach device connects to the Iridium satellite network the device will receive the reply.



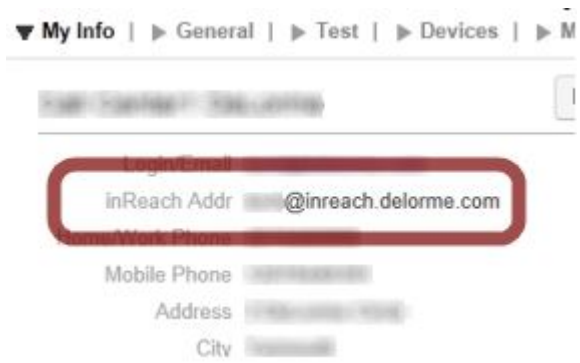
Using inReach to inReach Messaging

Every inReach user account is assigned a unique inReach address for inReach-to-inReach messaging. If you have an inReach device you can send a message from your inReach to another inReach by using the inReach address for the recipient. An example inReach address is *username@inreach.garmin.com*.

The inReach address will only work for inReach-to-inReach communication, e-mails sent to the inReach address will not be delivered.

1. Obtain the inReach address for the inReach user to be messaged. To find the inReach address for an inReach account, follow the steps below.

1. Log in to the inReach account at inreach.garmin.com.
2. Select the **Account** tab.
3. The inReach address can be found in the **My Info** section in the left hand column.



2. Using your inReach device, compose a reply. Instructions for sending a message via the inReach device can be found below:

- [Sending a message via the inReach SE+ or inReach Explorer+](#)
- [Sending a message via the inReach SE or inReach Explorer](#)
- [Sending a message via the Earthmate app for Apple iOS](#)
- [Sending a message via the Earthmate app for Android](#)