

inReach Support Center

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Reactivating Service Plans for inReach Enterprise

Administrator - 2017-07-05 - 0 Comments - in How-To

Follow the steps below to reactivate your service plan or resume service using inReach Enterprise.

1. To reactivate or resume service for a previously deactivated or suspended device, navigate to the **Devices** tab.

IMEI	Device Name	Service Plan	Assigned	Added	Total Usage	Synced	
<input type="checkbox"/>	300434060337450	inReach SE	Suspended	amurray@roadpost...	Oct 21st 2014	150 of 3000 bytes	No

Total Items: 1
Selected Items: 0

2. Check off the boxes corresponding to the devices you wish to reactivate and select the **Activate** button.

IMEI	Device Name	Service Plan	Assigned	Added	Total Usage	Synced	
<input checked="" type="checkbox"/>	300434060337450	inReach SE	Suspended	amurray@roadpost...	Oct 21st 2014	150 of 3000 bytes	No

Total Items: 1
Selected Items: 1

3. Select the desired service plan you wish to reactivate using and select the **Reactivate** button.

Reactivate Service

Activate your inReach by selecting from the plans listed below. Note that your service may be prorated and an activation fee of **\$60 per device** will apply.

Note: If you are resuming your service from suspension, you will **NOT** be charged the activation fee.

inReach Professional Plans

- inReach Pro 3K (\$29.95/month) [Plan Details](#)
- inReach Pro 10K (\$49.95/month) [Plan Details](#)
- inReach Pro 20K (\$69.95/month) [Plan Details](#)

Schedule Plan Change

- Send a message to the inReach that will require the device to accept the update.

Message to display on inReach (optional)


180 remaining

4. Confirm the plan change by selecting both of the checkboxes presented and select the **Continue** button.

Confirm Plan Change

- I agree to pay \$35.00 CAD/month (inReach Pro 5K Plan) plus applicable fees.

5. Once the device has been activated the service plan will be updated to reflect the current plan.

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Select devices, then click an action: For a single device:

<input type="checkbox"/>	IMEI	Device Name	Service Plan	Assigned	Added	Total Usage	Synced
<input type="checkbox"/>	300434060337450	inReach SE	inReach Pro 3K	amurray@roadpost....	Oct 21st 2014	150 of 3000 bytes	Yes

Total Items: 1
Selected Items: 0

6. It is recommended that you sync the device afterwards. Sync instructions can be found [here](#).

Related Pages

- [Installing inReach Sync for Mac](#)
- [inReach SE & inReach Explorer Sync for Enterprise Users on Windows](#)