

inReach Support Center

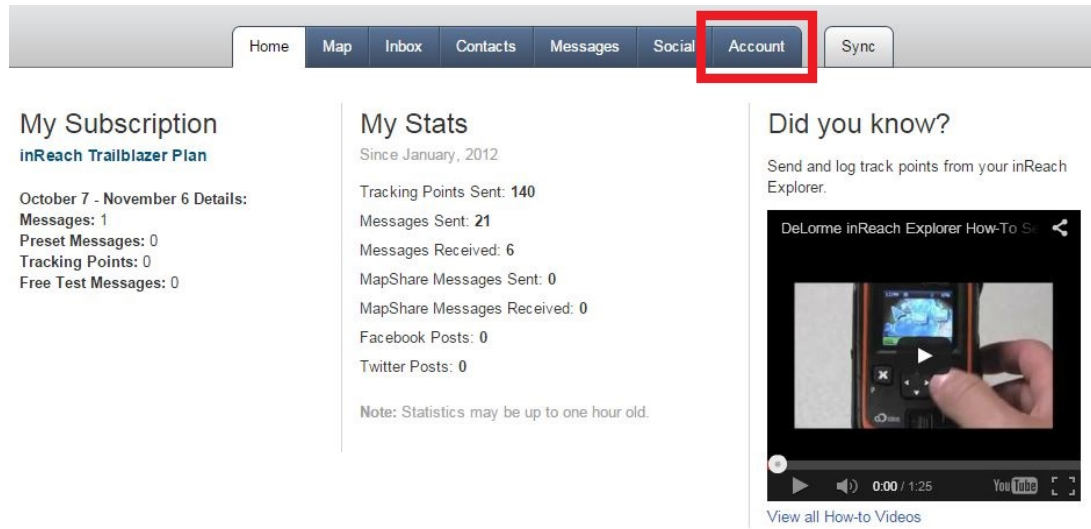
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Reactivating Service Plan in the Explore portal

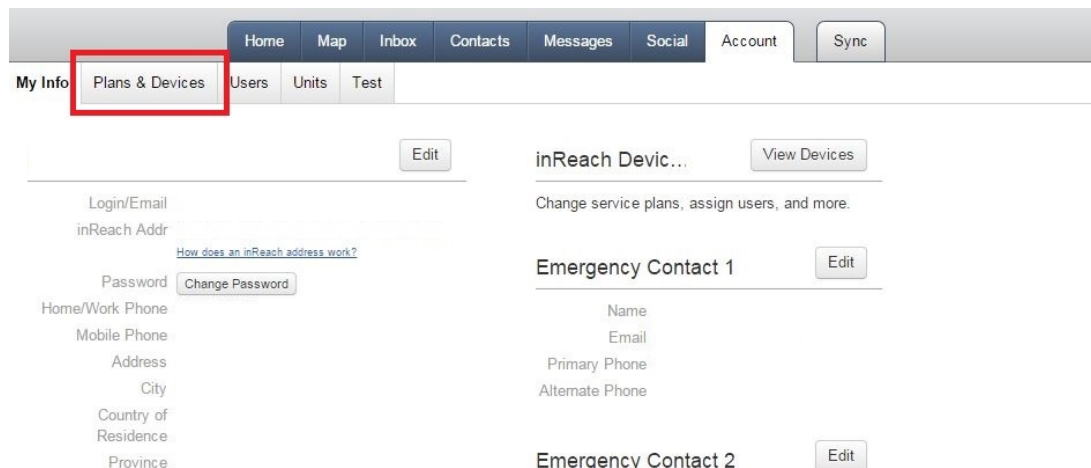
Lu Parente - 2017-07-05 - 0 Comments - in Service/Account Management

Follow the steps below to reactivate your service plan or resume service in the Explore portal.

1. Click on the Account tab.



2. From the Account tab, click the Plans & Devices sub-tab.




3. Click the Reactivate button under the desired device.

Home Map Inbox Contacts Messages Social Account Sync

My Info Plans & Devices Users Units Test

inReach Explorer



IMEI: [redacted]
Service Plan: **Suspended**
Plan Renewal: Nov 7th 2014
Assigned To: [redacted]@gmail.com
Added: Jun 30th 2014
Synced: **No** (Last: Oct 23rd 2014)

Reactivate

[Devices Help](#)

Add Device

4. Click the desired plan and click the Change Service button.

Change Subscription Plan

Change your plan anytime. Note that plan changes can take a few minutes to take effect. Both your monthly plan fee and included data may be prorated. Please choose from one of the plans below:

inReach Canada Standard Plans

- inReach Safety Plan (\$19.95 CAD/month) [Plan Details](#)
Plan change will take effect immediately. (?)
- inReach Discover Plan (\$34.95 CAD/month) [Plan Details](#)
Your Current Plan
- inReach Trailblazer Plan (\$54.95 CAD/month) [Plan Details](#)
Plan change will take effect immediately. (?)
- inReach Unlimited Plan (\$74.95 CAD/month) [Plan Details](#)
Plan change will take effect immediately. (?)

Cancel Change Service

5. You will be asked to confirm the plan change. Once you have read the information presented, click the checkbox to agree to the plan then click the Continue button.

Confirm Plan Change

I agree to pay \$54.95 CAD/month (inReach Trailblazer Plan).

Cancel

Continue

6. Although its not required, it is still recommended that you sync your inReach device. Instructions for syncing can be found here (inReach Original device users do not need to sync):

- inReach SE+ and inReach Explorer+
sync: <http://support.inreachcanada.com/kb/articles/184>
- inReach SE and inReach Explorer
sync: <http://support.inreachcanada.com/kb/articles/185>