

# inReach Support Center

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## Mailbox Check from Earthmate App for Android

Administrator - 2017-07-05 - 0 Comments - in How-To

The inReach will check for new messages according to the message check interval you have set for your device. If you are expecting an important reply and want to check your incoming messages sooner, you can perform an on-demand mailbox check from the Earthmate app by performing the following steps:

1. Open the Earthmate app .
2. Tap on the menu icon .
3. Tap on **My inReach**.
4. Tap on **Check for New Messages**.

**Note:** The inReach device must have a clear view of the sky in order to retrieve messages.

If you need to adjust the message check interval, please read this article: <http://support.inreachcanada.com/kb/articles/147>