

inReach Support Center

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Administrator - 2017-05-24 - 0 Comments - in Troubleshooting

Each time the inReach Sync application is opened the software will automatically check to see any updates are available for the program.

If you are prompted to update the inReach Sync application but clicking the **Update** button in the Update Available window does not begin a download of the new version follow the instructions below to manually download and install the update to your computer.

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1. Click the [inReachSync.48180.pkg](#) link at the bottom of this article.
 2. The download of the new version of inReach Sync will start. When the download completes click the **Downloads** icon in the dock and click [inReachSync.48180.pkg](#).
 3. Click **Continue** in the Install inReach Sync window to proceed with the installation.
 4. Read the details of the inReach Sync Single-User License Agreement and click **Continue**.
 5. When prompted, choose to **Agree** to the inReach Sync app terms of use.
 6. Click **Install** to complete the installation of the inReach Sync app.
 7. If prompted, enter the administrator password for your Mac to authorize the installation and click **Install Software**.
 8. Once the install completes, **Close** the Install inReach Sync window.
 9. Open inReach Sync to test and confirm that you are not prompted to update the inReach Sync app again.
 10. You can now proceed with synchronizing your inReach device.

Attachments

- [inReachSync.48180.pkg \[13.42 MB\]](#)