

# inReach Support Center

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## Friends are unable to view messages sent to Facebook

Administrator - 2015-06-03 - 0 Comments - in Troubleshooting

Follow the steps below if your Facebook friends are unable to view messages sent from your inReach device to your Facebook page.

**Note:** Please ensure you have linked MapShare to your Facebook page before proceeding with the instructions below. To link MapShare to your Facebook page, navigate to the Social tab in the Explore Portal and click Link Facebook.

### Solution 1: Privacy Settings

1. Login to Facebook
2. Click on the Padlock icon on the top right corner of the page
3. Click Who can see my stuff?
4. Under "Who can see my future posts?" set it to either "Friends" or "Public"
5. Under "What do other people see on my Timeline?" Click on "View as" this will allow you to see posts as other people would see it, ensure inReach messages are visible
6. If not, proceed with Solution 2



### Solution 2: DeLorme inReach Plug-In Setting

1. Login to Facebook
2. Click on the Padlock icon in the top right corner of the page
3. Click See More Settings
4. Click Apps (left column)
5. Under Apps you use, click Show All Apps
6. Locate DeLorme inReach in the list and click Edit
7. Set the Visibility of app setting to Public, Friends or Friends of Friends as desired

