

# inReach Support Center

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## Earthmate App "Last Sync" not Updating

David Jones - 2018-03-20 - 0 Comments - in Troubleshooting

If your Earthmate app is not refreshing the "Last Sync" time stamp try the following solution:

1. From your iPhone home screen, tap on "Settings"
2. Tap on "General"
3. Tap on "About"
4. Tap on "Name"
5. Delete any spaces in the name, then tap "Done"
6. Go back to the Earthmate app and try to sync again

### Related Pages

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- [Sync Earthmate for Apple iOS with Explore portal](#)