

inReach Support Center

Portal > Knowledgebase > inReach Devices > inReach SE > Troubleshooting > "Device Not Found" Error Message inReach Devices

"Device Not Found" Error Message inReach Devices

Administrator - 2017-07-05 - 0 Comments - in Troubleshooting

If the inReach Sync application displays the error message "Device Not Found", perform the following actions:

Solution 1: Power on the device

Hold the checkmark key to make sure the device is powered on and the menus are visible.

Soluton 2: Change USB ports

Switch USB ports on your computer.

Soluton 3: Change USB cable

Try another micro-USB cable. The inReach uses the same cable as Android phones and tablets, if you have one of these devices you will have another cable to use.

Soluton 4: Update your operating system

Update Windows or Mac OSX.

Solution 5: Try another computer

Try another computer to see if its just your machine that is the problem.