

# inReach Support Center

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## "Device is Damaged..." Error (All inReach Devices)

Administrator - 2017-09-11 - 0 Comments - in Troubleshooting

If your inReach SE, inReach Explorer, inReach SE+, or inReach Explorer+ device displays the error message "Device is damaged, please contact the manufacturer" you will need to open an RMA ticket with us by calling 1.800.337.3155. The device cannot be repaired by updating the software.