

inReach Support Center

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Adding Additional Devices in the Explore portal

Administrator - 2018-04-11 - 0 Comments - in How-To

Follow the instructions below for assistance on how to add/activate additional devices using the Explore portal.

Solution: Add/activate a device

1. To add or activate an additional inReach device in your Explore portal, navigate to the Account tab.
2. Select the Plans & Devices sub-tab.
3. Select the Add Device button.
4. Select the I'm Adding button to proceed.
5. Enter your login credentials and click the Log in button to continue with the activation.
6. Enter the inReach IMEI Number, Authorization Code, accept the terms and conditions, select your country and click the Next button.

inReach

Tell us which inReach you have.

(NOTE: If you are a business customer with 10+ devices or need enterprise-level tracking intervals, please [activate your inReach here](#).)

We apologize for requiring you to enter information again but you are now logged in and this new inReach will be added to your account (instead of creating an entirely new account).

inReach IMEI Number

Authorization Code

I accept the terms and conditions for the United States or Canada.


Country (of your billing address)
Select a country ▼

Next ←



inReach SE/Explorer

There are two places to find the IMEI Number and Authorization code:

Activation Screen





Settings > About This Device



inReach

Inside the battery compartment, as shown:



7. Click the Go button to continue with the activation.

1. inReach

Because you selected **Canada**, your device needs to be activated by an authorized reseller. The button below will direct you to the proper web site.

Go ←

8. Select the desired rate plan and click the Next button.

Select a Service Plan

An active satellite subscription is required to use inReach.

inReach Safety Plan (One-time \$30.00 activation fee) Select The Safety Plan includes unlimited SOS. All messaging and tracking is charged on a pay per use basis at the rates outlined below: <ul style="list-style-type: none">• 95¢/Message• 25¢/Track	inReach Discover Plan (One-time \$30.00 activation fee) Select The Discover Plan includes: <ul style="list-style-type: none">• Unlimited SOS• 100 messages• 200 tracks Overage rates: <ul style="list-style-type: none">• 50¢/Message• 10¢/Track	inReach Trailblazer Plan (One-time \$30.00 activation fee) Select The Trailblazer Plan includes: <ul style="list-style-type: none">• Unlimited SOS• 250 messages• 1,000 tracks Overage rates: <ul style="list-style-type: none">• 25¢/Message• 10¢/Track	inReach Unlimited Plan (One-time \$30.00 activation fee) Select The Unlimited Plan includes: <ul style="list-style-type: none">• Unlimited SOS• Unlimited messages• Unlimited tracks
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*Applicable taxes and fees not included

Promotion Code

[Next](#) ←

9. Confirm the billing details displayed, enter any missing information, and click the Next button.

10. Review the details displayed and click the Activate Account button.

Review

Check for accuracy and use the Edit links to make any changes.

inReach Edit IMEI Authorization Code	Plan Edit inReach Safety Plan The Safety Plan includes unlimited SOS. All messaging and tracking is charged on a pay per use basis at the rates outlined below: <ul style="list-style-type: none">• 95¢/Message• 25¢/Track	Email & Password Email Address Password ••••••
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[Activate Account](#) ←

11. Confirm the activation by agreeing to the terms of the inReach service plan and click the Complete Activation button.

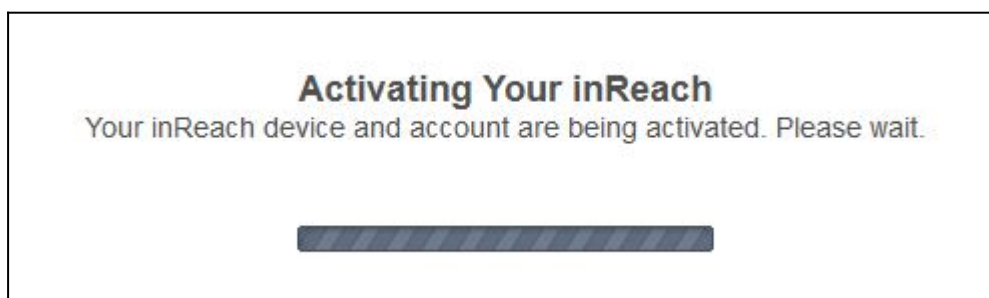
Confirm Activation

I understand and agree to the following terms of the inReach service plan I selected:

inReach Safety Plan

[Go Back](#) → [Complete Activation](#)

12. Activating Your inReach will be displayed. Once the activation has been completed you will be redirected to a setup instructions page which will assist you with any next steps.



Related Pages

- [Assigning & Reassigning a Device to a User in the Explore Portal](#)